

THE
HAMPTONS
Bakery.

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Welcome to The Hamptons Bakery, part of The Hamptons family of restaurants. Providing a bespoke and boutique service of home-made delicacies such as; cakes, pastries and much more. Consult with our international masterbakers and patisserie chefs from the comfort of your own home, whilst creating custom designs and details not available on the high street. Occasion cakes ordered online, made in house and tailored just for you.



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Macarons

Price for Box of 24:
240 AED



Flavors available:

Vanilla, chocolate,
hazelnut, pistachio,
coconut, lavender, creme
brûlée, passionfruit, rose.

Macaron Flavors:



Vanilla



Chocolate



Hazelnut



Pistachio



Coconut



Lavender



Creme Brulee



Passionfruit



Rose

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Mini Croissants

Minimum order - 9 pcs

Box of 9pcs: 125 AED



Flavors available:
Rose, pistachio,
coconut, hazelnut.

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Croissant Flavors:



Rose



Coconut



Pistachio



Hazelnut

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Mini Tarts

Minimum order - 9 pcs

Each tart: 25 AED

Box of 9: 225AED



Flavors available:

Date/Almond, Banana

Banoffee, Pecan, Dulce De
Leche, Chocolate/Caramel;



Dulce De Leche



Date/Almond



Chocolate/Caramel



Banana Banoffee



Pecan

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Date & Coconut Cake Slice

Minimum order - 9 pcs

Box of 9 pcs: 200 AED



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Cream Puffs

Minimum order - 12 pcs

Box of 12 pcs: 160 AED



Flavors available:
Chocolate, Pistachio, Rose,
Vanilla, Hazelnut



Rose



Pistachio



Hazelnut



Chocolate



Vanilla

Privacy Policy

Terms & Conditions

User Privacy:

'The Hamptons Bakery' respects the privacy of its customers, business partners and visitors to its website who may choose to provide personal information. It recognizes the need for appropriate protection and management of personal information that they may provide. This Privacy Statement will assist you in understanding what types of information 'The Hamptons Bakery' may collect, how that information will be used and with whom the information will be shared.

Ordering

Whenever customer is placing an order, the customer (he/she) is requested to order 72hrs prior to delivery day and to make a 50% deposit payment from the total amount using Credit or Debit Card prior to the order. The payment should be done through Bank Transfer or Cash.

Refund

The Hamptons Bakery takes pride on its bakery products. If a customer would like to cancel an order he/she must notify THB immediately and not less than 48 hours of the actual (requested) delivery time. Note: The 50% deposit is non-refundable and but may be issued as credit note in case of cancellation. Customer should redeem the credit note within 30 days from the date of notification. Customer will receive a formal notification as message from a representative with a code number which will allow the customer to redeem the Refund amount of (50%) in his next order. No Refund on any deposit or down payment will be made by 'The Hamptons Bakery' if the order is cancelled in less than 48 hours or is not collected during delivery or pick up upon special request from customer.

Decorations and Coloring

The Hamptons Bakery will do the best to match any requested colour or design. However, Hamptons Bakery reserves right to notify the customer if there will be slight difference from the original/requested product and only after written approval from the customer will the bakery proceed with the order. Moreover, due to the nature of the art work, 'The Hamptons Bakery' will make its best representation of what is requested but, is again limited by the nature of the product.

Delivery

'The Hamptons Bakery' will take full responsibility of problems that may occur during the delivery process. Hamptons Bakery request its customers to keep all delivered products refrigerated until the time the product is needed. Hamptons Bakery will not take any responsibility of mishandling or any other problem that may take place after the product is delivered and accepted by the customer. A delivery fee of 50 AED will be applied for deliveries in Dubai and 150 AED for all other emirates.

Refund Policy

The Hamptons Bakery refund policy is only applied to orders in which a full payment has been made to the Hamptons Bakery. In order to ensure provision of in-time delivery and quality of bakery items, we accept only those orders that are possible to process in accordance to the requirements of the customers and ordered within reasonable time allowed. In this regard, we may decline certain orders which are not fulfilling the criteria. Due to the time spent in regards to tasting, designing, researching, and matching given cake designs, it is not possible for us to refund any money that customers have deposited at any time. We are grateful in anticipation for your understanding.

In many instances, for customize orders, THB is required to make decorative elements beforehand. Generally, these decorative items are made at least 3 days before the order so that these items can have a proper drying and setting time. In this regard, the following cancellation and refund policy applies.-If a customer cancels an order, at least (48) hours before the actual delivery time of the order, 100% of the deposited money will be returned to the customers and refunds will be made back to the payment solution used initially by the customer. Please allow for a maximum 30 working days for the refund transfer to be completed.

Refunds will be made in the original mode of payment and will be processed within 30 working days depending on the issuing bank of the card.-In case of any reason, if customer request to reschedule an order, then we will handle this on case-to-case basis. However, such requests are required to be given at least 48 hours before actual delivery day and time. We try our best to accommodate such request, yet it depends on the availability of resources and our schedule. Therefore, there is no guarantee that THB will be able to meet the deadline that customers require.

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